



Consistently good food to meetings, conferences and events

Terms and Conditions

Deliveries

Deliveries to Randwick, Alexandria, Kensington, Mascot, Surry Hills, Kingsford, Moore Park, Waterloo, Erskineville, Zetland, Redfern, St. Peters and Eveleigh are generally free. For deliveries outside the free zone fees start at \$75 plus minimum orders start at \$500.

Invoices

Invoices may be paid by direct deposit, credit card (MasterCard and Visa) or Cheque. American Express is also accepted with a surcharge of 1.6%. Invoices are generally sent the day of the catering, unless requested earlier. Payment Terms: Accounts to be paid within 7 days unless by prior arrangement

To secure your booking

A confirmation via email or online booking system is required for us to proceed with your booking request. We require a holding deposit for non-account customers.

Bookings – Cut Off Time

Orders need to be placed before 12.00pm the (business) day before. For example, orders for Wednesday need to be in by midday on Tuesday. Orders for Monday need to be in by midday on Friday

Booking Adjustments – After cut off time

Minor adjustments to orders can generally be made to existing orders after cut off time. For large adjustments please contact office 8332 1080 to discuss options

Cancellations

Cancellations for small to medium sized orders need to be made prior to midday the day before. After this time, it will depend if the food is in production if there are any catering related charges.

Cancellations for larger orders need to be made with as much notice as possible to avoid charges associated with food preparation.

GST

Prices are quoted without GST, GST is applicable on all quoted prices and will be clearly itemised on your quote and invoice. Our ABN is 58 135 541 365

Responsible service of alcohol and the law

Packed Lunch Pty Ltd A.C.N 135 541 365 trading as "PL Catering" subcontracts the responsible service of alcohol to its sister company Gastronomy Australia Pty Ltd A.C.N. 085 262 737 trading as "Gastronomy the art and science of food" who operate under NSW liquor license 24007800 / Gold License 105.

Equipment

Catering will be delivered on platters, we ask you to leave platters in a central area ready for pick up when we are next in area.

All prices are quoted excluding GST Phone (02) 8332 1080 Fax (02) 8332 1081



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Weekend and Public Holiday Catering

Weekend orders - 10% surcharge – minimum orders apply
Public holidays – 20% surcharge – minimum orders apply